

Metric No: 5.1.5

DVV Comment:

Provide Minutes of the meetings of student redressal committee, prevention of sexual harassment committee and Anti Ragging committee. Provide Circular/web-link/ committee report justifying the objective of the metric Provide Proof of constitution of Internal Complaints / Grievances Committee formation / other committees as per UGC norms.

HEI Response

Scanned copies of Minutes of the meetings of student redressal committee, prevention of sexual harassment committee and Anti Ragging committee are provided. Also, circular/web-link/ committee report justifying the objective of the metric Provide Proof of constitution of Internal Complaints / Grievances Committee formation / other committees as per UGC norms are also provided:

s.no	Name	Page Nos
1	Minutes of the meetings	01 to 08
2	circular/web-link/ committee report	09 to 53

**Minutes of Meetings of Student redressal committee, prevention of
sexual harassment committee and Anti Ragging Committee**

30-11-19

A meeting is convened under the chairmanship of Dean-students, Sri S. Mohan Kumar sir on 30-11-19 at 2PM in office Dean-students.

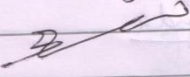
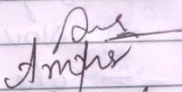
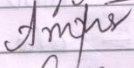
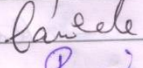
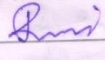

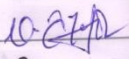


Agenda

- Experiences any
- Girls Dress code
 - A Separate waiting room for girls
- Sensitizing Programmes for girl Students

Minutes

- It has been suggested to maintain an exclusive ^{record} BOOK for the department level meetings.
- It has been decided to arrange a separate waiting room for girls when an urgent need arises.
- It has been suggested to give monthly report from each dept.
- It has been decided to guide the students to strictly follow the college etiquette regarding dress code.
- It has been decided to arrange regular sensitizing meetings to students by inviting guests from outside.

FI-11-ES

Name	Branch	Signature
1) Mr. S. Mohan Kumar Dear-students		
2) Dr. M. Sarah Kamala Kumari	computer	
3) Dr. N. Annapurna Devi	Chem	
4) P. Parimala	CSE	
5) M. Beulah Rani	Mech	
6) U. N. Subhadra devi Mam	ECE	
7) N. Divya Jayalakshmi	MBA	
8) V. Sathya	SI	
9) M. Sai Priya	Civil	
10) Sujatha Lokanadhari	FEH	

5-12-19

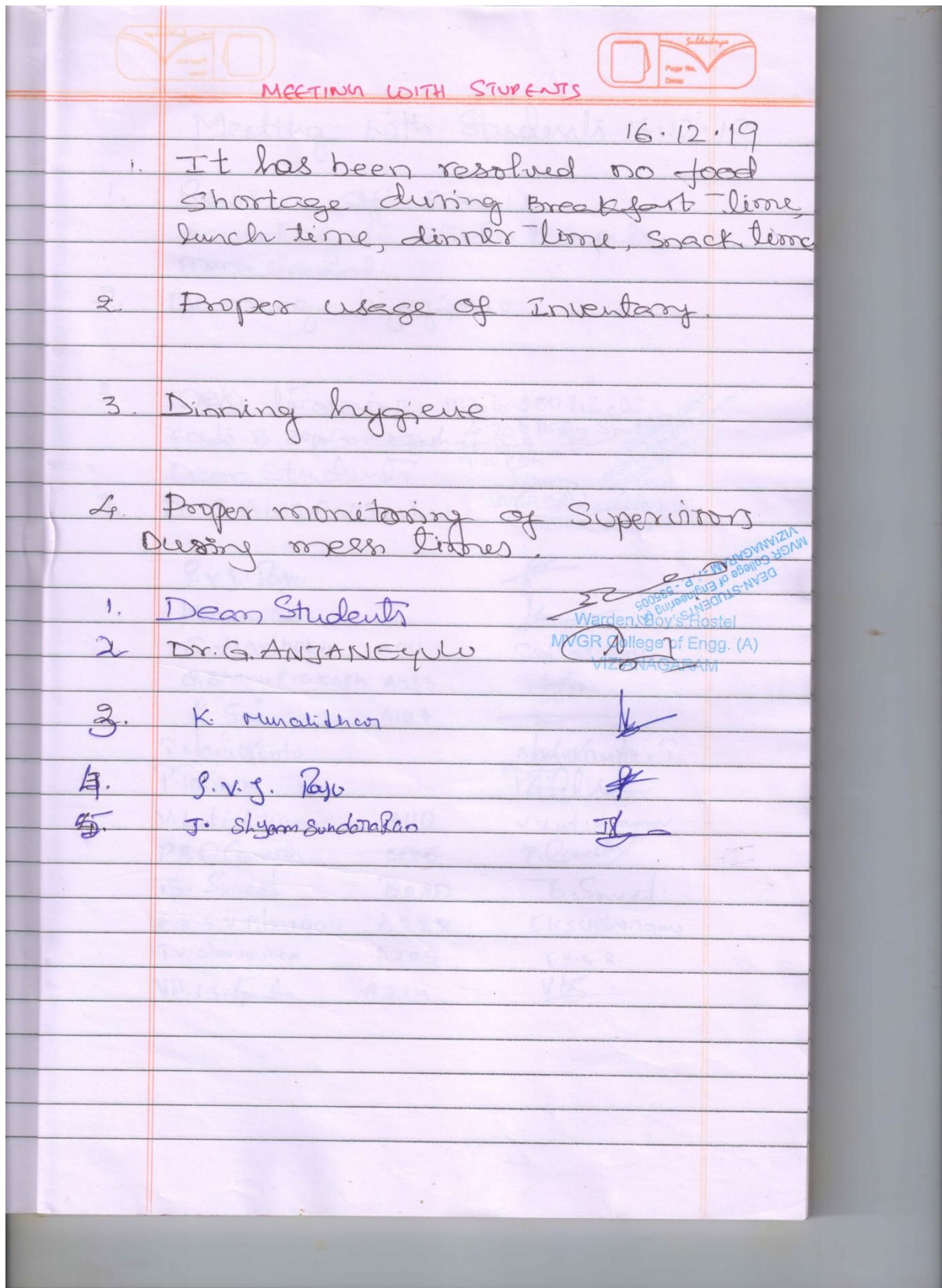
Agenda

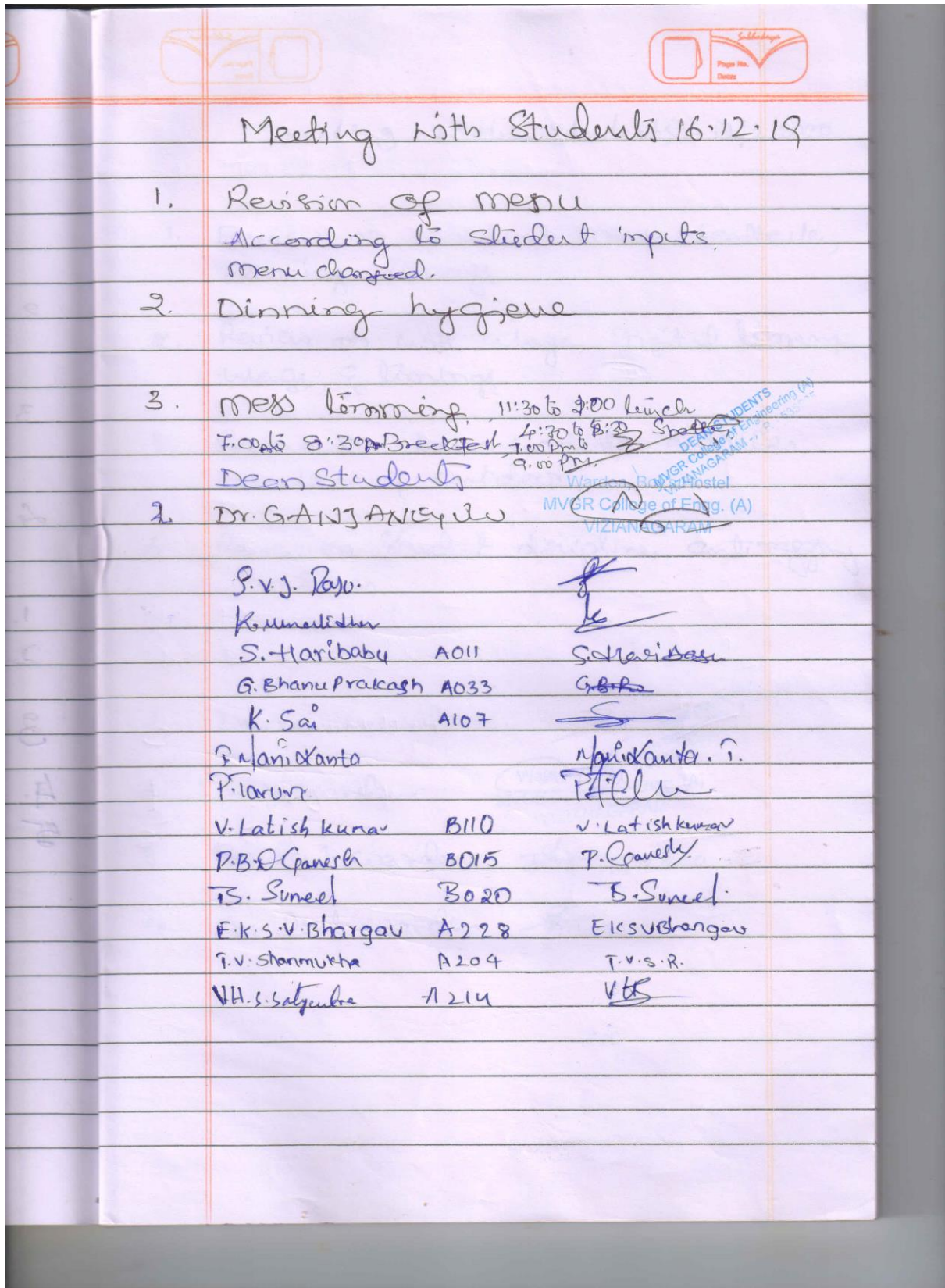
- village visit
- Inviting Superintendent of Police, very to address the girl students

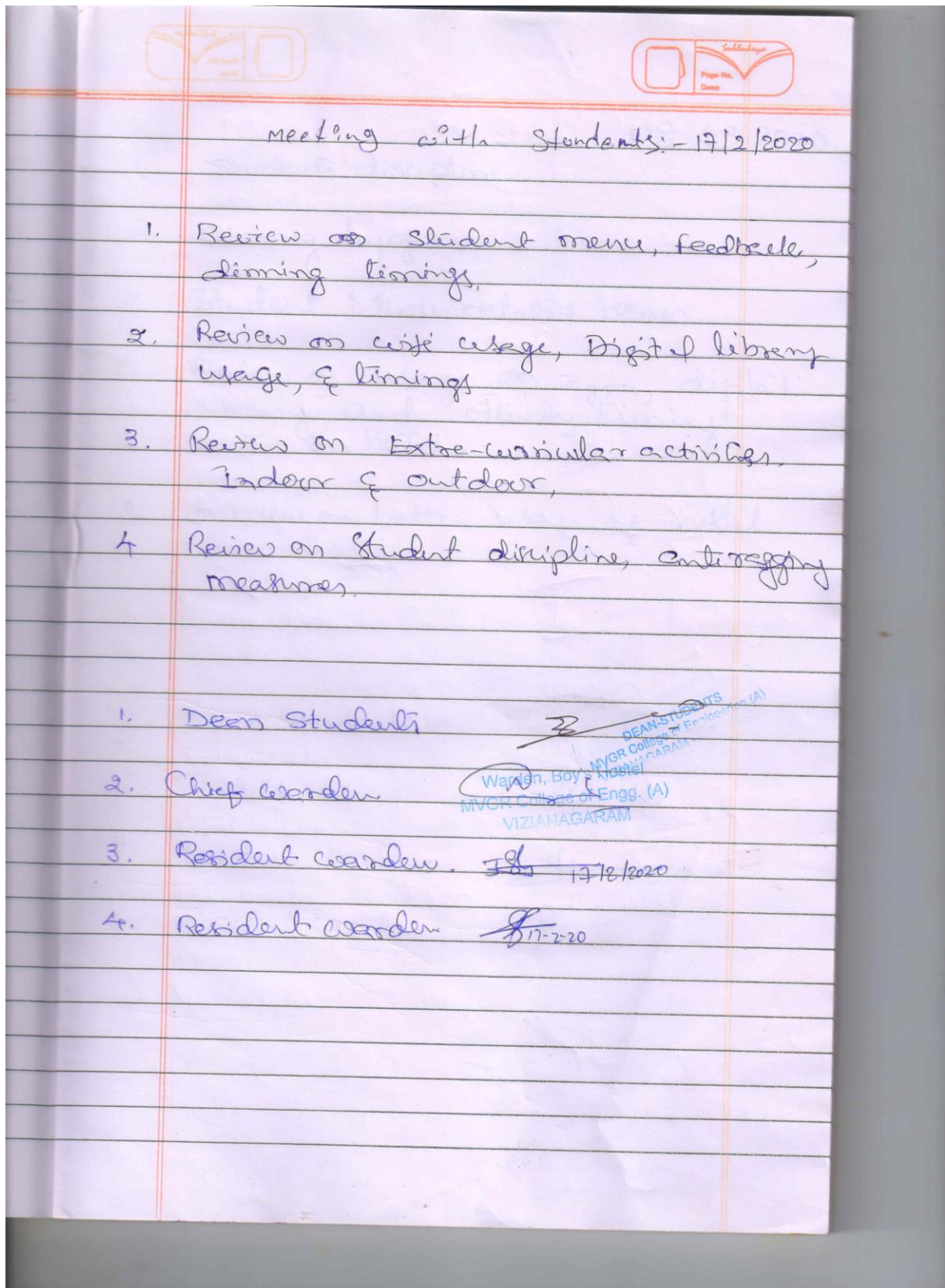
Minutes

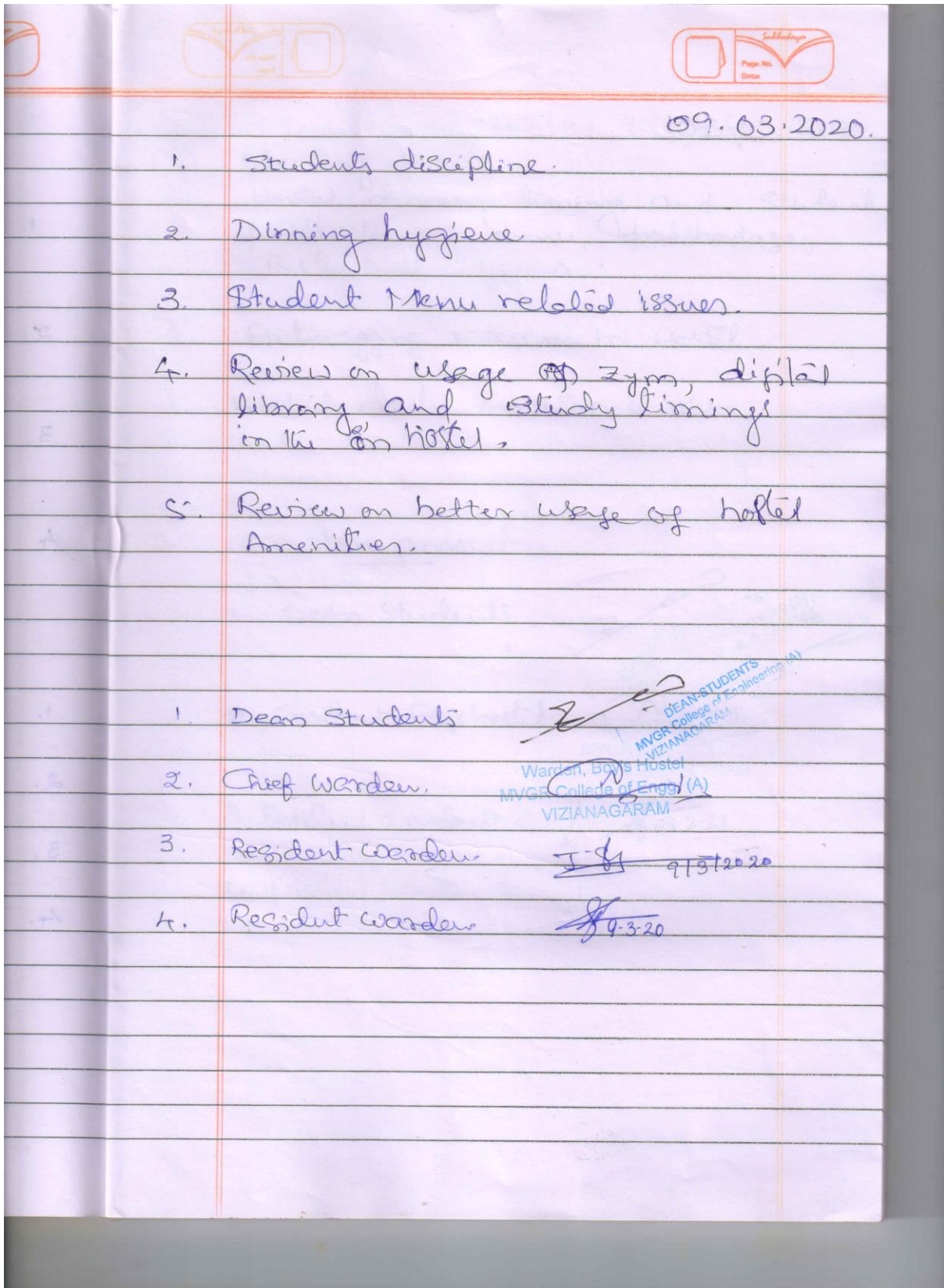
- It has been decided to visit adopted villages namely Chintalavalasa, Raghunanda, Boddavalasa with the Title "Visha Sensitizing Rural Campaign" to aware Rural women to take Safety measures against social evils on 7-12-2019 from 9.30 AM - 12.30 PM.
- It has been decided to invite SP Madam of Vizianagaram to address the girl students on Safety measures to be taken at the time of difficulties

Name	Branch	Signature
Dr. P. S. Kamaladevi	EEH	<i>[Signature]</i>
V. Jothi	BT	<i>[Signature]</i>
M. Beulah Rani	Mech	<i>[Signature]</i>
P. Parimala	CSE	<i>[Signature]</i>
C. P. Subhadra Devi	ECE	<i>[Signature]</i>
N. Divya Jaya Lakshmi	MBA	<i>[Signature]</i>
M. Sai Priya	Civil	<i>[Signature]</i>
Syath Lakshadham	EEH	<i>[Signature]</i>









CONSTITUTION OF ANTI-RAGGING COMMITTEE FOR THE YEAR 2019-20

Formation of Committees

I. Institute Anti Ragging Committee

- a. The Director of the Institute- Chairperson
- b. Deputy Director of the Institute- Member
- c. 3 to 4 faculty members of the Institutes- Member
- d. Administrative Officer/Assistant Administrative Officer/
Office Superintendent of the Institute- Member
- e. Students' representatives- Member

II. Institute Anti Ragging Squads

- a. To be nominated by the head of the institute with representation as may be considered necessary from the campus community.
- b. Each head of the Institute will constitute number of Anti Ragging squads based on number of blocks and strength of the student so that Anti-Ragging measures can be effectively implemented.
- c. Anti-Ragging Squads will comprise of senior faculty members.

III. Mentoring Cells

To be established at the end of the academic year with the following considerations.

- a. Senior students to act as mentors for the freshers
- b. One mentor for six freshers
- c. One mentor of higher level for six mentors of lower level
- d. One faculty member for a group of higher level mentors

Roles and Responsibilities of Anti Ragging Committees

I. Institute Anti Ragging Committee

- a. To ensure compliance with the provision of UGC regulation 2009 at the institute level
- b. To monitor and oversee the performance of Anti-Ragging Squads in prevention of ragging in the institution
- c. To take appropriate action in case an incident of ragging is reported by Anti-Ragging Squad of the institute and to further inform/get

approval of action to be taken from University Anti-Ragging Committee.

II. Anti-Ragging Squad

- a. To make surprise raids on academic blocks/hostels and other places vulnerable to incidents of and having the potential of ragging.
- b. To conduct on the spot enquiry/action in to any incident of ragging if noticed.
- c. Anti-Ragging Squad shall maintain the record in the register of the surprise visits.

III. Mentoring Cell

Senior Level

- a. To guide and support as well as to interact with freshers through junior level mentors

Junior Level

- a. To mentor freshers , interact with them and to provide congenial and welcoming environment on the campus

Action Procedure

- a. Anti-Ragging Squad will immediately inquire and report any incidence of ragging or abetment of ragging noticed by them immediately to the head of the institute and also to the Anti-Ragging Committee
- b. Immediate action as per the situation will be taken by the Institute Anti Ragging Committee which may include:
 - i. Immediate suspension of involved students
 - ii. Sending reinforcements or any help if required.
 - iii. Forwarding the report of the incident to the Anti-Ragging Committee of the University.
- c. The Anti-Ragging Committee will examine the report and recommend appropriate punishment to University Anti Ragging Committee for approval (Reporting of the matter to the Civil Police or District Administration or lodging of complaint/FIR will not be done without the approval of University Anti Ragging Committee).

If any incident, even minor is reported, in addition to action taken with regard to that incidence the anti-Ragging measures will be reviewed and strengthened with immediate effect.

MEMBERS OF ANTI-RAGGING COMMITTEE

Sl.No	Name	Role	Designation	Mobile Number	Email ID
1	Dr. K.V.L. Raju	Chairman	Principal	9440018656	principal.mvgr@gmail.com
2	Mr. S. Mohan Kumar	Convenor	Dean Students	9392666626	dean.std@mvgrce.edu.in
3	Mr. Srikanth	Police Representative	Sub-Inspector, Denkada	9440795927	sho_dkd@vzm.appolice.gov.in
4	Dr. Nandini C.P.	Civil Representative	Associate Professor	8317502839	
5	Mr. P. Srinivasa Rao	Local Media	Reporter	9441306968	Srinupyla57@gmail.com
6	Mr. Abdul Ravoof	NGO	Senior Advocate Member	7032713033	abdulravoofatb@gmail.com
7	Dr. G. Anjaneyulu	Faculty Members	Professor	9491759682	anjaneyulu.mvgr@gmail.com
8	Smt. L. Sujatha	Faculty Members	Assistant Professor	9492019808	sujathalokanadham@gmail.com
9	Dr. Kamala Kumari	Faculty Members	Assistant Professor	9440869769	saprirajan@yahoo.com
10	Mr. A. Ramachandra Raju	Faculty Members	Assistant Professor	9440345267	raghuraj.raju@mvgrce.edu.in
11	Dr. B. Sarva Rao	Faculty Members	Associate Professor	9666375998	sarvarao@gmail.com
12	Mr. Vodesala Govinda	Parents Representatives	Business	8106759911	priyavodesala1999@gmail.com
13	Mr. Mandapaka Meena Madhavi	Parents Representatives	Homemaker	9010188922	msmanogna@gmail.com
14	Karimelli Eswara Sai Prasoon	Student Representatives	Student President	7013418580	prasonkarimella@gmail.com
15	Jampana Rohith Varma	Senior students	Student	8493378561	irrmraju69@gmail.com
16	Ramba Jaya Chaitanya	Senior students	Student	9553789485	jayachaitanyak3@gmail.com
17	Potnuru Dikshita	Senior students	Student	7981357883	potnurudikshita@gmail.com
18	Poosarla Mansi	Senior students	Student	8639273073	mansipoosarla@gmail.com
19	Mr. Y. Siva Kishore	Non Teaching Member	Technician Gr-I	9440736994	svkishore1986@gmail.com
20	Mr. P. Ravi Varma	Non Teaching Member	Generator Operator	9492022566	office.mvgr@gmail.com
21	Mr. S. Ramesh Kumar	Non Teaching Member	Jr. Assistant	9866621799	rameshsuvvada@yahoo.com

ANTI - RAGGING SQUAD

SL.NO	NAME OF THE FACULTY	DEPT.	MOBILE NO
1.	MR. M VYKUNTA RAO	E&H	9441179911
2.	LT. A. RAMACHANDRA RAJU	E&H	9440345267
3.	MR. M PRAVEEN KUMAR	CSE	9701186070
4.	MR. S. LINGA RAJU	MECH	9247249483
5.	MR. K. V. KRISHNAM RAJU	CIVIL	9490107186
6.	MR. G SIMHACHALAM	EEE	9177263886
7.	MR. K. TIRUPATHI RAO	CHEM	9494011959
8.	MR. G. SRINIVASA RAO	ECE	9491840901
9.	MR. Y. ANJINIKUMAR	IT	8185007121

Mentoring Cells at Hostel Level (Boys):

SL.No	Name of the Member	Role	Designation
1	G. ANJANEYULU	Convener	Chief Warden
2.	J SYAMSUNDARA RAO	Members	Asst. Warden
3.	V JAGANADHA RAJU SAGI	Members	Asst. Warden
4.	MANIKANTA	Member	Mess Secretary
5.	HARI BABU	Member	Student Committee Member

Mentoring Cells at Hostel Level (Girls):

SL.No	Name of the Member	Role	Designation
1	L SUJATHA	Convener	Warden
2.	USHA RANI	Members	Residential Warden
3.	M SURYA KUMARI	Members	Asst. Warden
4.	P SUNEETHA	Members	Asst. Warden
5.	POTNURU DEEKSHITA	Member	Mess Secretary
6.	P SOUNDARYA	Member	Student Committee Member

Media Campaigning :

Date	Name of the Activity	Brief Description	Resource Person
25 th June 2019	Legal Awareness Program on ANTI-RAGGING	A Legal Awareness program was held in association with District Legal Service authority, Vizianagaram.	Smt. V.Lakshmi Rajyam (Senior Civil Judge and Secretary District Legal Services authority) Mr.N.V.Prabhakar Rao , C.I., Bhogapuram
27 th Aug 2019	An Awareness Programme on Ragging, usage of Helmet while riding the bikes, Utilization of Social Media	As a part of Induction Program to first Year An Awareness Programme on Ragging, usage of Helmet while riding the bikes, Utilization of Social Media was conducted	Mr. B.B.S. Ganesh, S.I., Gajuwaka Division

Media Clippings:

Awareness programme on legal issues held at MVGR

HANS NEWS SERVICE

Vizianagaram: MVGR College of Engineering conducted a Legal Awareness programme with the support of District Legal Service Authority (DLSA) on Tuesday. In the meet, V Lakshmi Rajyam, Senior Civil Judge and Secretary of DLSA stated that ragging should be eradicated from educational institutes and every student should take the responsibility for fulfilling this great cause.

Later, Circle Inspector of Bhogapuram N V Prabhakar Rao educated the students regarding the traffic rules and regulations and also about students role in society.

Principal Dr KVL Raju explained the mechanisms that are initiated and followed to pre-



V Lakshmi Rajyam, Senior Civil Judge addressing the students of MVGR College of Engineering in Vizianagaram on Tuesday

vent the ragging in the campus and also students responsibilities to control this dangerous culture. Shaik Raheem, Senior Advocate

Member, DLSA, Vice-Principal Dr Y M C Sekhar, Dean-Students S Mohan Kumar, Staff and students participated in the programme.

ఈనాడు విజయనగరం

బుధవారం 26 జూన్ 2019

ర్యాగింగ్ భూతాన్ని తరిమికొట్టాలి

● విద్యార్థులకు సీనియర్ సివిల్ జడ్జి లక్ష్మీరాజ్యం పిలుపు



సదస్సులో ప్రసంగిస్తున్న సీనియర్ సివిల్ జడ్జి లక్ష్మీరాజ్యం

చింతలవలస (డెంకాడ), న్యూస్ టుడే: ఇంజనీరింగ్ కళాశాలలో ర్యాగింగ్ భూతాన్ని విద్యార్థులు తరిమికొట్టాలని జిల్లా న్యాయ సేవా సమితి కార్యదర్శి, సీనియర్ సివిల్ జడ్జి లక్ష్మీరాజ్యం పిలుపునిచ్చారు. డెంకాడ మండలం చింతలవలస వద్ద ఉన్న ఎంవీజీఆర్ ఇంజనీరింగ్ కళాశాలలో మంగళవారం జిల్లా న్యాయ సేవా సమితి ఆధ్వర్యంలో న్యాయ అవగాహన సదస్సు జరిగింది. ఈ కార్యక్రమానికి ముఖ్యఅతిథిగా విచ్చేసిన ఆమె మాట్లాడుతూ కళాశాలలో విద్యార్థులు స్నేహపూర్వక వాతావరణంలో కలిసిమెలిసి ఉండాలని చెప్పారు. ర్యాగింగ్ యాజమాన్యం ద్వారా చూపుతున్న అవినీతిని తగ్గించాలని, విద్యార్థులు బాధ్యతగా తీసుకోవాలని, జూనియర్లకు సేమలున్నామంటూ భరోసా కల్పించాలని సూచించారు.

గౌరవ అతిథిగా భోగాపురం సీఎ ఎన్.వి. ప్రభాకరరావు మాట్లాడుతూ ర్యాగింగ్ కు పాల్పడడం చట్టరీత్యా నేరమన్నారు. కళా

శాల ప్రిన్సిపల్ డాక్టర్ కె.వి. ఎల్. రాజు మాట్లాడుతూ ర్యాగింగ్ నిరోధానికి కళాశాల యాజమాన్యం తీసుకుంటున్న చర్యలు, అవలంబిస్తున్న విధివిధానాల గురించి వివరించారు. ఈ సందర్భంగా ర్యాగింగ్ చేయబోమని విద్యార్థులంతా ప్రతిజ్ఞ చేశారు. సీని

యర్ అడ్వకేట్ మెంబర్ షేకర్ హీమ్, వైస్ ప్రిన్సిపల్ డాక్టర్ వై. ఎం.సి. శేఖర్, స్టూడెంట్స్ డీన్ ఎస్. మోహన్ కుమార్, అధ్యాపకులు కళాశాల సిబ్బంది పాల్గొన్నారు.

అల్ కాంపిటీటివ్ / RRB
న్యూ ల్యాండ్ ప్రారంభం 9 AM (28.06.19)
 3 రోజులు ప్రతి గాని ప్రాంతం నిం విస్తయించుకోండి
సాధన శ్రీ ప్రతిభా కన్సల్టెంట్స్ గాంధీ మార్గం
 సింధు బిల్డింగ్ - VZM
 9866859273, 8317501216

జస్తినిన సుభాకాంక్షలు

నిగ్గు, నిరాలయలు, మానవతావాది, మనస్సు మంచి మరెవీ పేద ప్రజల అభ్యుత్థి కోసం అహర్నిశలు శ్రమించే మహోన్నత వ్యక్తి శ్రీ ప్రాణాద్ శివారావు
 Dr. M.P. Deyamgaro

ప్రసాదుల లక్ష్మీవరప్రసాద్
 Cell: 9000912345, 9441112345
HARSHA, PRANAV
శ్రీ హనుమ ఫిలింగ్ సేషన్ 08922-255678
 వైజాగ్ రోడ్, Y.జంక్షన్, V.T.అగ్రహారం, విజయనగరం

న్యాయ అవగాహనా సదస్సు
 (Legal Awareness Programme)
 on
ANTI-RAGGING
 by
 District Legal Services Authority, Vizianagaram.

In association with

MAHARAJ VIJAYARAM GAJAPATHI RAJ COLLEGE OF ENGINEERING

ఎంపీజీఆర్ కళాశాలలో విద్యార్థులకు అవగాహనా సదస్సు



విజయనగరం (నేటిమనదేశమ్ ప్రతినిధి): స్థానిక ఎంపీజీఆర్ ఇంజనీరింగ్ కళాశాలలో మొదటి సంవత్సర విద్యార్థులకు ర్యాగింగ్, ట్రాఫిక్, సోషల్ మీడియాపై తీసుకోవల్సిన జాగ్రత్తలపై మంగళవారం అవగాహనా సదస్సు నిర్వహించారు. ఈ కార్యక్రమానికి ముఖ్య అతిథిగా గాజువాక డివిజన్ ఎస్ఐ బీబీఎస్ గణేష్ పాల్గొన్నారు. ఈ సందర్భంగా ఆయన

మాట్లాడుతూ ప్రస్తుతం ర్యాగింగ్లు పాల్పడితే అమలయ్యే చట్టాలను గుర్చి విద్యార్థులకు వివరించారు. అంతే కాకుండా వాహనాలు నడుపుతున్నప్పుడు హెల్మెట్ తప్పనిసరిగా ధరించాలని, లైసెన్స్ లేకుండా వాహనం నడుపరాదని హెచ్చరించారు. విద్యార్థులు జాగ్రత్తగా ఉండి ఉజ్వల భవిష్యత్తును నిర్మించుకోవాలని సూచించారు.



ర్యాగింగుకు పాల్పడితే జీవితం నాశనం

డెంకాడ, న్యూస్టుడె: మండలంలోని చింతలవలసలో ఉన్న ఎంపీజీఆర్ ఇంజనీరింగు కళాశాలలో మంగళవారం ప్రథమ సంవత్సరం విద్యార్థులకు ర్యాగింగ్ నిరోధక చట్టంపై అవగాహన సదస్సు నిర్వహించారు. ముఖ్యఅతిథిగా గాజువాక డివిజన్ ఎస్ఐ బి.బి.ఎస్. గణేష్ పాల్గొని మాట్లాడుతూ కళాశాలలో ర్యాగింగ్కు పాల్పడి జీవితాలను నాశనం చేసుకోరాదని హితవు పలికారు. తోటి విద్యార్థుల పట్ల అనుచితంగా వ్యవహరిస్తే ఎదురయ్యే సమస్యలు, ర్యాగింగు నిరోధక చట్టాల గురించి అవగాహన కల్పించారు. డ్రైవింగ్ లైసెన్సు లేకుండా వాహనాలు నడుపరాదని, శిరస్రాణం తప్పనిసరిగా ధరించాలని సూచించారు. క్రమశిక్షణతో చదువుకుని ఉజ్వల భవిష్యత్తును నిర్మించుకోవాలని ఆయన సూచించారు. సదస్సులో అధ్యాపకులు, విద్యార్థులు పాల్గొన్నారు.



మాట్లాడుతున్న ఎస్ఐ గణేష్

Date : 28/08/2019 EditionName : ANDHRA PRADESH
(VIZIANAGARAM, NELLIMARLA) PageNo : Page 01

MVGR Student Grievance Redressal Policy

MVGR College of Engineering ensures a safe and vibrant learning environment. The college entails its students to express themselves freely, without fear and apprehensions, and safeguards student rights and protects them from exploitations of any kind and from any source.

To render the promises to practice, MVGR College is vigilant and offers freedom of expression irrespective of gender, but firm on strict rules and regulations for maintaining decorum within the campus. The Disciplinary Committee is in charge of this, and the team steers the machinery with regard to campus discipline.


MVGR has created a mechanism for redressal of students' grievances at three levels.

- **Women Empowerment Cell**
 - **Internal Complaints Committee (ICC)**
- **Students' Grievance Redressal Committee**
 - **Online**
 - **Offline**
- **Anti-Ragging Committee**

University Direction for the Formation of SGRC

Grams: "TECHNOLOGY"
Email: registrar@jntuk.edu.in

Phone: Off: 0884 -2300900
Fax: 0884 -2300901



PROCEEDINGS OF THE
JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY KAKINADA
KAKINADA-533003, Andhra Pradesh (India)
(Established by Andhra Pradesh Act No. 30 of 2008)

Proc.No.E1/Ombudsman/2012 Date: 11.12.2012

Sub: JNTUK Kakinada – Establishment – AICTE – Redressal of Grievances of students / Parents – Appointment of Ombudsman – Orders – Issued.

Read: 1.Public Notice Adt.No.PG/07(01)/2012 along with Notification dated 25.05.2012 of the AICTE, New Delhi.
2.Note orders dated,10.12.2012 of the Hon'ble Vice-Chancellor, JNTUK.

ORDER:

In the reference (1) read above, the AICTE, New Delhi has issued a notification for appointment of Ombudsman by the Technological Universities. The said notification contains the appointment tenure, removal and conditions of services under grievances redressal mechanism in technical universities. Accordingly, the University has to appoint an Ombudsman for redressal of grievances of the aggrieved students their parents and others under these regulations.

Under the above circumstances, the Vice-Chancellor, JNTUK is pleased to appoint **Justice B.V.Ranga Raju, Former Judge, A.P. High Court, Visakhapatnam as Ombudsman of JNTUK Kakinada** as per the guidelines issued by the AICTE.

The powers, functions and other conditions relating to the above appointment, as given by the AICTE, New Delhi are herewith appended.

REGISTRAR

To
Justice B.V. Ranga Raju, Former Judge, A.P. High Court, Visakhapatnam
Copy to the Secretary to Vice-Chancellor, JNTUK Kakinada
Copy to the Rector, JNTUK Kakinada

Constituted SRGC Committee

M V G R COLLEGE OF ENGINEERING
VIZIANAGARAM

Ref. No. MVGR/Admn/2012-13/03

Dt.01.07.2012

OFFICE ORDERSub: Re-constitution of **Grievance Redressal Committee**, MVGR College of Engineering,
Vizianagaram-Orders-Issued.Ref: AICTE Regulations notified vide F.No.37-3/Legal/2009 dated 25th May, 2012.

In order to ensure transparency in various processes in imparting technical education and with paramount objective of preventing unfair practices and to provide a mechanism to innocent students for redressal of their grievances and also in line with the AICTE regulations cited above, **Grievance Redressal Committee** has been constituted for a period of TWO Years with effect from 01.07.2012.

The Grievance Redressal Committee shall comprise of the following members:

S.No.	Name	Designation	Position
1	Dr.K.V.L. Raju	Principal	Chairman
2	Prof.M.Sunil Prakash	Professor	Member –Convener
3	Mrs.B.Aruna Kumari	Assoc.Professor	Member
4	Mr.M.Venumadhav	Assoc.Professor	Member
5	Mr.G.V.Shiva Kumar Reddy	Assoc.Professor	Member
6	Mr.Chandra Mouli	Assoc.Professor	Member
7	Mr.E.R.Satyanarayana	Chargeman	Member
8	Mrs.P.Ramadevi	Library Asst.	Member

The Committee will examine the issues related to grievances in its totality taking into consideration various resolutions passed earlier by regulatory bodies like AICTE, APSCHE, JNTUK etc., as well as the orders passed by various courts including the Hon'ble Supreme Court and make recommendations to the Principal for further action in the matter.

Detailed notification from AICTE, New Delhi, dated 25th May 2012 (Regulations 2012 clause 5) is attached for more information.

To
The Members Concerned

Copy for information to:

1. DEANS
2. HoDs
3. All Notice Boards



(Signature)
PRINCIPAL
M.V.G.R. College of Engineering
Vijayaram Nagar
Chinthajavalasa (PO)
VIZIANAGARAM-531101

Structure, Modalities and Functions of the Student Grievance Redressal Committee

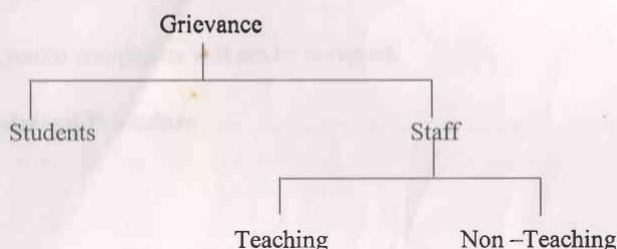
Grievance

Grievance is any dissatisfaction arising out of anything which a student or staff member feels unfair, unjust or inequitable.

Objectives

1. To ensure effective solution to students & staff grievances with an impartial and fair approach
2. To make redressal process fair, impartial and consistent.
3. To develop a responsive and accountable attitude among the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
4. Upholding the dignity of the college by ensuring strife free atmosphere in the college through promoting cordial student -student relationship and student -teacher relationship.

Classification



Types of Grievances

i) Students

1. Functional	2. Non Functional
Evaluation	Transport
Conduct of class & labs	Maintenance
Partiality	Canteen
Harassment	Hostel
Ragging	
Library	
Sports	

ii) Staff

1. Functional	2. Non Functional
Salary & Service rules related	Transport
Attending conferences/workshops/seminars	Maintenance
Attending examinations related duties	Canteen
Incentives and Motivation	
Partiality	
Bossism	

Grievance Conveying Procedure

1. **Open door policy:** Grievances can be through direct approach or through phone to the committee.
2. **Grievance and Redressal committee boxes:** Drop the grievances in the Grievance and Redressal Committee boxes in the department.
3. **Email:** Grievances can be sent to the email id of the Grievance and Redressal committee.

*Anonymous complaints will not be accepted.

Grievance Redressal Procedure**Students****Functional :**

1. A student shall first present his/her complaint verbally /in writing to the concerned Head of the Department .The Head of the Department is required to solve /address the issue within 2 days.
2. If the student is not satisfied or his/her complaint was not addressed within 2 days, He/she can approach the GRC
3. If the student is not satisfied or his /her complaint was not addressed within 7 days by GRC , He/She can approach the Ombudsman.

Non Functional :

1. A student shall first present his/her complaint verbally /in writing to the concerned Committee convener. The Committee convener is required to solve /address the issue within 2 days.
2. If the student is not satisfied or his/her complaint was not addressed within 2 days ,He/she can approach the GRC
4. If the student is not satisfied or his /her complaint was not addressed within 7 days by GRC , He/She can approach the Ombudsman.

Staff**Functional :**

1. A staff member shall first present his/her complaint verbally /in writing to the concerned Head of the Department . The Head of the Department is required to solve /address the issue within 2 days.
2. If the staff member is not satisfied or his/her complaint was not addressed within 2 days ,He/she can approach the GRC
3. If the staff member is not satisfied or his /her complaint was not addressed within 7 days by GRC , He/She can approach the Ombudsman

Non Functional :

1. A staff member shall first present his/her complaint verbally /in writing to the concerned Committee convener. The Committee convener is required to solve /address the issue within 2 days.
2. If the staff member is not satisfied or his/her complaint was not addressed within 2 days, He/she can approach the GRC
3. If the staff member is not satisfied or his /her complaint was not addressed within 7 days by GRC , He/She can approach the Ombudsman.

Role of Committee Members

- The committee members should render a fair and impartial decision based solely on the evidence before them.
- To ensure a fair and impartial decision no member of the committee should not have a conflict of interest*.
- No ex parte communications* should occur and decisions must be based solely upon evidence introduced at the hearing.
- If any member of the committee has a potential conflict of interest, it should be disclosed at this meeting.

***Conflicts of interest**

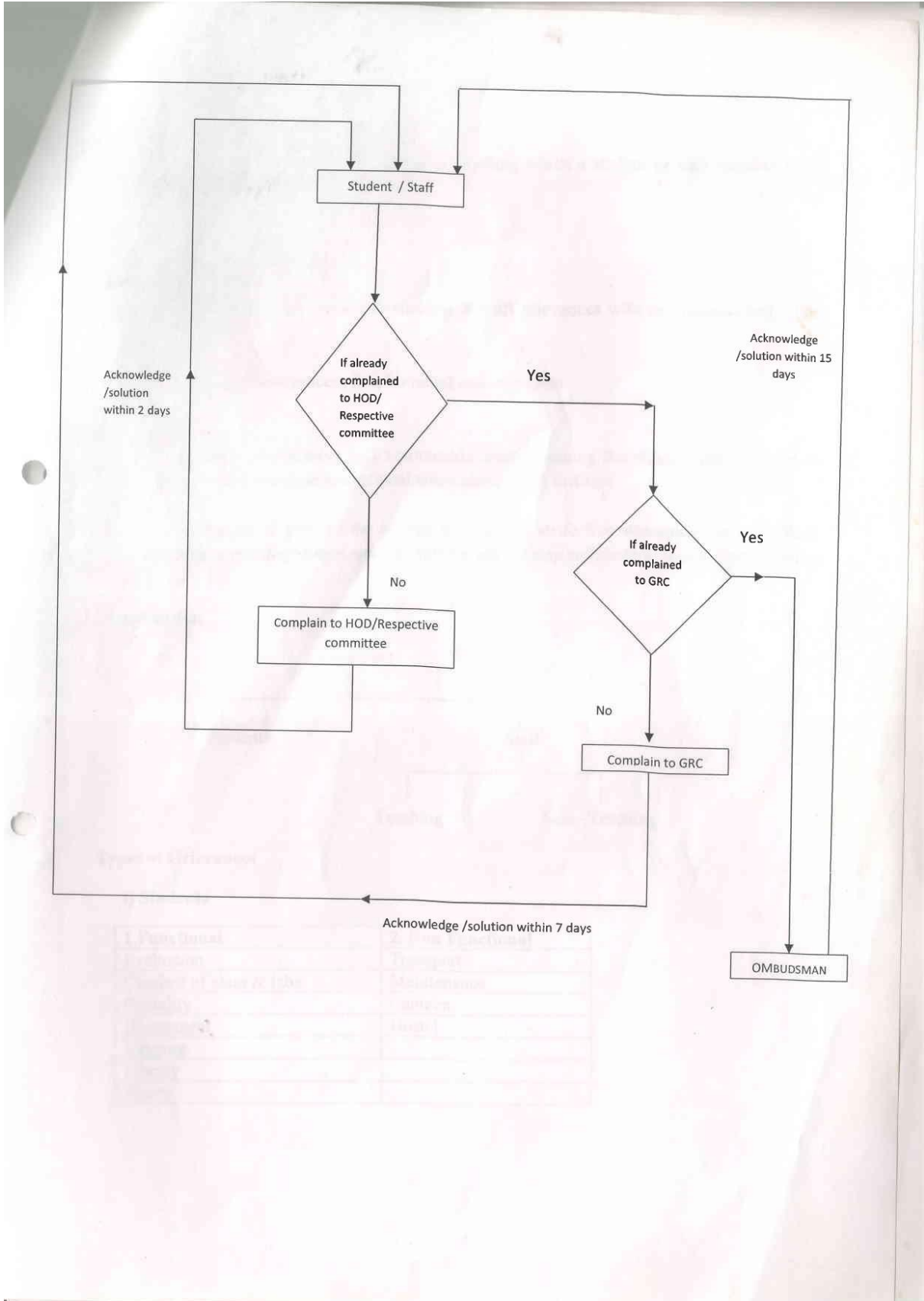
A conflict of interest is a relationship to a party or particular knowledge of the grievance that would prevent a person from deciding the case solely on the basis of the evidence presented at the hearing uninfluenced by matters of personal interest or other factors. Committee members and the chairperson must be able to make decisions uninfluenced by personal interest or familiarity with the parties, witnesses, facts or situation related to the grievance. A personal interest in the grievance, i.e. one in which a member stands to gain or lose personally by the committee's decision, constitutes an automatic disqualification from service and the member should immediately withdraw from further service on the committee hearing. On the other hand, prior knowledge of some general facts or a personal collegial relationship is more than collegial, it is more likely that a decision may be affected and the person should withdraw. The key question to be answered is whether the member is able to render a decision unaffected by whatever knowledge they possess or relationship they have with the party or parties. The chairperson also have the prerogative to request a member not to continue in proceedings if he/she is convinced of an apparent conflict of interest.

***No Ex Parte Communications**

The committee's responsibility is to make findings of fact and resolve the grievance based solely upon the evidence presented to them at the hearing. Committee members may not gather their own evidence or speak to a party or speak to a party or other persons regarding the grievance outside of the grievance should be done at meetings at which both parties have been provided

the opportunity to be present or through correspondence between the committee and any party is normally done by the chairperson with copies to all parties .If the committee believes that there is a witness who can provide information pertinent to the grievance, the chairperson may suggest to the parties that one or both call the witness to testify at the hearing in the presence of both parties or the chairperson may make those arrangements.





MVGR Direction for the Formation of Women Grievance Cell under WEC

MVGR COLLEGE OF ENGINEERING

CIRCULAR

It is to bring to the notice of the women faculty and all the girl students that the Women Empowerment Cell (WEC) has been entrusted with the responsibility of receiving and redressing grievances specific to women, which are hitherto been referred to college Grievance cell, with effect from 1st January 2015.

However, grievances which are general in nature, not specific to gender, shall continue to be addressed by college Grievance cell. In the case of any gender specific grievance, girl students and women faculty can contact the convener or coordinator of WEC.

Convener: Ms. A.Rajya Lakshmi

Coordinator: Ms. D.Swathi Patnaik


Principal

Copy to ALL HOD's

Constituted WEC Grievance Committee

S.N O	Name of the Institute	Members of the Grievance cell with Designation	Mobile No.	Mail id
1.	MVGR COLLEGE OF ENGINEERING (A), CHINTALAVALA SA, VIZIANAGARAM	Convener: Dr.M.Sarah Kamala Kumari, Convener Sr.Asst. prof., Dept. of English & Humanities	9440869769	sarah9kamala@gmail.com Sarah_kamala@yahoo.com
2.		Coordinator: Mrs.V.Jyothi, Asst.Prof. Dept. of IT	9701562756	jyothi@mvgrce.edu.in
3.		Members : Dr.N.Annapoorna Devi Assoc.Prof. Dept. of Chemical Engineering	9492019829	nadevi15@gmail.com
4.		Mrs.U.N.Subhadra Devi Asst.Prof. Dept. of ECE	9959615238	subhadrauppalapati@gmail.com
5.		Mrs.B.Divya Jayalaxmi Asst.Prof. Dept. of MBA	8096923487	divyalaxmi666@gmail.com
6.		Mrs.M.Beulah Rani Asst.Prof. Dept. of CSE	9441472696	mbrani@mvgrce.edu.in
7.		Mrs.P.Parimala Asst.Prof. Dept. of CSE	9908934772	parimala.palli@mvgrce.edu.in
8.		Mrs.L.Sujatha Asst.Prof. Dept. of S & H	9492019808	sujathalokanadham@gmail.com
9.		Mrs.K.Krishna Kumari Asst.Prof. Dept. of EEE	9951127000	krishnakumari@mvgrce.edu.in
10.		Ms. M.Sai Priya Asst.Prof. Dept. of Civil Engineering	8978336254	saipriya454@gmail.com
11.		Mrs. D.Geetha Accounts Assistant Non- Teaching	6281749783	pgeetha_29@ymail.com

Grams: "TECHNOLOGY"
Email: grm.jntuk@gmail.com



Tel: 0884-2300994

Directorate of Empowerment of Women & Grievances
JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY: KAKINADA
KAKINADA-533003, Andhra Pradesh, INDIA.

Dr. A. Swarna Kumari
Professor in Mechanical Engg. &
Director, Empowerment of Women & Grievance
JNTUK
Kakinada

Dt: 23.10.2019

To
The Principals of Constituent & Affiliated Colleges,
JNTUK
Kakinada

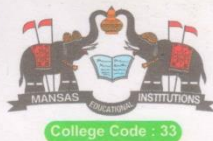
CIRCULAR

This is to inform that all the Principals of the Constituent & Affiliated Colleges of JNTUK to send the details of Women Grievance Redressal Cell addressing the issues related to Girl students and Women staff members. The format is given below.

S.No	Name of the Institute	Members of the Grievance cell with Designation	Mobile no.	Mail id

In this connection, I request you to send the above information to the mail, **grm.jntuk@gmail.com** at the earliest.

Director, EoW&G



MVGR College of Engineering (Autonomous)

Since 1997

VIJAYARAM NAGAR CAMPUS, CHINTALAVALLASA VIZIANAGARAM-535 005

Phone : 08922-241199, 241732, e-mail : info@mvgcrce.edu.in

Website : www.mvgcrce.edu.in

Dt: 24.06.2019

OFFICE ORDER

Sub: Re-constitution of Women Empowerment Cell, MVGR College of Engineering (A), Vizianagaram – Orders Issued – Regarding.

-o0o-

To look after Women Empowerment related activities under various categories like functional, promotional, relational and official, in a smooth systematic and structural manner, a committee namely Women Empowerment Cell has been re-constituted to function for the coming year 2019 - 20. The said committee shall comprise of the following members.

S NO	FACULTY REPRESENTATIVE	STUDENT REPRESENTATIVE
1.	Dr .M.Sarah Kamala Kumari, Sr.Asst.Prof., E & H Convener	
2.	Mrs. V.Jyothi, Asst.Prof., IT Coordinator	
3.	Dr.N.Annapurna Devi , Assoc.Prof., Chemical)	Roshini (Chemical, 3 rd year)
4.	Mrs.U.N.Subhadra Devi , Asst.Prof., ECE	K.Sushma (ECE, , 3 rd year)
5.	Mrs.M.Beaulah Rani , Aest.Prof., Mech	Deekshita (Mechanical, 3 rd year))
6.	Mrs.L.Sujatha Asst.Prof., S & H	Supraja (CSE, 3 rd year))
7.	Mrs.P.Parimala Asst.Prof., CSE	Krishna Mounika (CSE, 3 rd year))
8.	Mrs.N.Divya Jayalakshmi , Ast.Prof., MBA	K.Devika priya (MBA, 2 nd year)
9.	Mrs.Krishna Kumari, Asst.Prof, EEE	H.Yamini (EEE, 3 rd year))
10.	Ms.Jahnavi , Asst.Prof., Civil	Prapurna Gayathri (Civil, 3 rd year))
11.	Mrs.D. Geetha (Non- Teaching)	

This committee shall take the overall responsibility of developing and implementing strategies for the effective administration of the issues related to Women Empowerment in the campus.

PRINCIPAL

To
The Members Concerned

Copy for information to:
1. DEAN – Students
2. HoDs

Maharaj Vijayaram Gajapathi Raj College of Engineering (Autonomous)

Approved by AICTE, New Delhi, and Permanently Affiliated to JNTU, Kakinada

Listed U/S 2(f) & 12 (B) of the UGC Act 1956

प्रो. अनिल डी. सहस्रबुद्धे,
अध्यक्षProf. Anil D. Sahasrabudhe,
Chairman

सत्यमेव जयते

अखिल भारतीय तकनीकी शिक्षा परिषद्
(भारत सरकार का एक सांविधिक निकाय)
(मानव संसाधन विकास मंत्रालय, भारत सरकार)
नेल्सन मंडेला मार्ग, वसंत कुंज, नई दिल्ली-110067
दूरभाष : 011-26131498

ईमेल : chairman@aicte-india.org

ALL INDIA COUNCIL FOR TECHNICAL EDUCATION

(A STATUTORY BODY OF THE GOVT. OF INDIA)

(Ministry of Human Resource Development, Govt. of India)

Nelson Mandela Marg, Vasant Kunj, New Delhi - 110067

Phone : 011-26131498

E-mail : chairman@aicte-india.org

F. No.: 1-101/DPG/AICTE/Regulation/2017

Date: 20th February, 2017Subject: To establish a mechanism for online registration as well as disposal of
grievances of students/faculty/stakeholders etc.-regarding

Sir,

The Ministry of Human Resource Development (MHRD), Government of India has emphasized that there is a need of structured mechanism for online registration as well as disposal of the grievances of students/faculty/stakeholders in every Institution approved by AICTE.

In view of the above, all the Institutions are requested to urgently put in place an online mechanism, if not presently existing, for registering and disposing of grievances. Once this mechanism is established, the following outcomes are desired to be fulfilled:

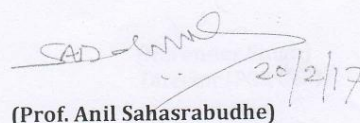
- i. Each AICTE approved Technical Institution should be able to receive and dispose off the grievances **online**.
- ii. Each of these Institutions should have a notice board/flex board fixed near the office of its Head, indicating the details of online Grievance Redressal Mechanism i.e. URL of the online Grievance Redressal Portal, names, contact nos. and e-mail IDs of members of the Grievance Committee, to ensure publicity/awareness of the establishment of Grievance Redress Mechanism/Students Grievances Portal. This would help speedy redressal of the grievances and obviate/reduce the urge to lodge the grievance on pg.portal of DARPG.
- iii. An **online monthly Status Report** regarding the number of grievances received, disposed off and pending as on the last day of the previous month should be informed to AICTE.
- iv. Non-registration of grievances on the portal of the Institution resulting in more number of grievances being registered on the pg.portal of Central Government which would be an indication that the grievance redress mechanism of the respective institution/organisation is not working properly to the satisfaction of the petitioners.

Page 1 of 2

- v. The performance of the grievance redress mechanism at the point of arising of the grievance i.e. Institution may be taken into account by the Accreditation Agencies.
- vi. The Council will take into account the performance of the grievance redress mechanism at the point of origin of the grievance i.e. Institution, at the time of renewal of their permission/approval every year.

All the institutions are requested to take necessary steps on the matter and submit an Action Taken Report in this regard at the earliest.

Yours faithfully,


20/2/17

(Prof. Anil Sahasrabudhe)

To
The Principals /Directors,
AICTE's approved Institutions.

Copy for information:

1. Sh. S.S. Sandhu, Joint Secretary (PG), Ministry of Human Resource Development (MHRD), Shastri Bhawan, New Delhi- 110115.
2. Sh. R. Srinivasan, Director, Technical Section-II, MHRD, Govt. of India, Department of Higher Education, Shastri Bhawan, New Delhi- 110 115.
3. Director (e-Governance)/AICTE

12/7/2017



Maharaj Vijayaram Gajapathi Raj College of Engineering (A) Mail - AICTE Circular (Attn Principal)

K Sobha Rani (MVGR IT) <sobharani@mvrce.edu.in>

AICTE Circular (Attn Principal)

1 message

Online Grievance Redressal System <director.gr.mechanism@gmail.com>
To: sobharani@mvrce.edu.in

Wed, Dec 6, 2017 at 5:11 PM

Sub: Installation of Online Grievance Redressal Mechanism

(To establish a mechanism for online registration as well as disposal of grievances of students/faculty/stakeholders etc. - regarding)

F. No.: 1-101/DPG/AICTE/Regulation/2017

This email is regarding the new AICTE (All India Council for Technical Education) regulation to install **an online system for the registration and disposal of grievances** in your institution.

If you aren't aware of this directive, we want you to inform that AICTE has made it mandatory for all its affiliated institutions to establish an online grievance redressal system for the timely redressal of grievances.

According to the directive, an online monthly status report regarding the number of the grievances received, disposed off and pending should be informed to AICTE. Besides, the effectiveness of the online grievance redressal system will be a factor at the time of granting of the annual approval to an institution by the AICTE.

Contact the below listed companies to find the best proposal for the **Online Grievance Redressal System** you want to install in your institution.

1. Oréll Software Solutions Pvt Ltd -- +91 9387414000 OR +91 9388892000

Website : www.edugriavance.comE-Mail : edugriavance@orell.com

2. Zybro EduSystems -- +91 9388277700

Website : www.zybro.com/online-grievance-redressal-system.phpE-Mail : info@zybro.com

<https://mail.google.com/mail/u/0/?ui=2&ik=089d83fa01&jsver=vPUI2w7Prus.en.&view=pt&search=inbox&th=1602ba192cde23a7&siml=1602ba19...> 1/2



प्रो.राजीव कुमार
सदस्य सचिव
Prof. Rajive Kumar
Member Secretary



अखिल भारतीय तकनीकी शिक्षा परिषद्
(भारत सरकार का एक सांविधिक निकाय)
मानव संसाधन विकास मंत्रालय, भारत सरकार
नेल्सन मंडेला मार्ग, वसंत कुंज, नई दिल्ली - 110070
दूरभाष: 011-26131497

ई मेल : ms@aicte-india.org
ALL INDIA COUNCIL FOR TECHNICAL EDUCATION
(A Statutory Body of the Govt. of India)
Ministry of Human Resource Development, Govt. of India
Nelson Mandela Marg, Vasant Kunj, New Delhi-110067
Phone: 011-26131497
E-mail: ms@aicte-india.org

F.No. : 1-101/PGRC/AICTE/Regulation/2019/9530-9537 Dated: /11/2019

Subject: Request to adhere/implement the provisions prescribed under All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019-reg.

Dear Sir/Madam,

In supersession of the All India Council for Technical Education (Establishment of Mechanism for Grievance Redressal) Regulation, 2012 dated 25th May, 2012, AICTE has been framed All India Council for Technical Education (Redressal of Grievance of Students) Regulations, 2019 which is published in official Gazette of India on 19.11.2019. The said Regulations are available on AICTE web portal. These Regulations are aimed at addressing and effectively resolving grievances of students of AICTE approved Technical Institutions.

2. **These Regulations shall apply to all Technical Institutions recognised or approved by the All India Council for Technical Education as per Section 10(k) of the All India Council for Technical Education Act, 1987.**

3. In view of the above, all AICTE approved institutions are hereby requested to adhere/implement the provisions prescribed under these Regulations.

Yours faithfully,


(Prof. Rajive Kumar)
Member Secretary

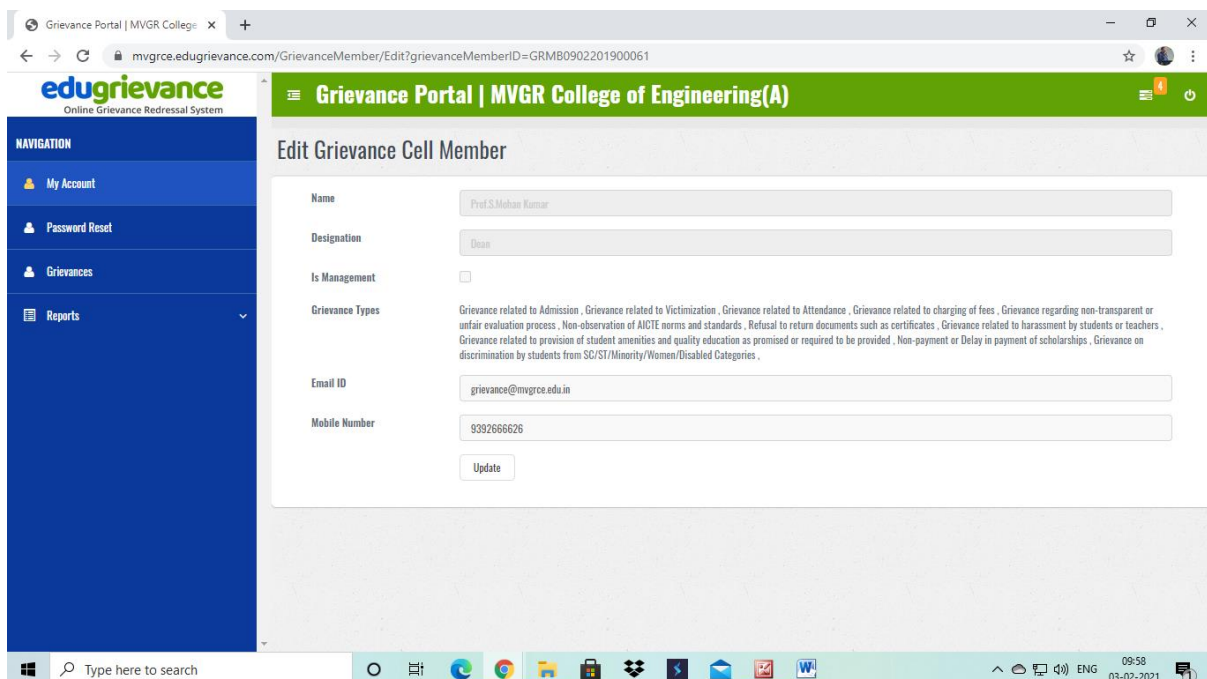
The Principals/Directors,
AICTE Approved Institutions

Copy to:

The Regional Officers, AICTE

Online Grievance Portal of MVGR

Website Link: <http://www.mvgrce.edugrievance.com>



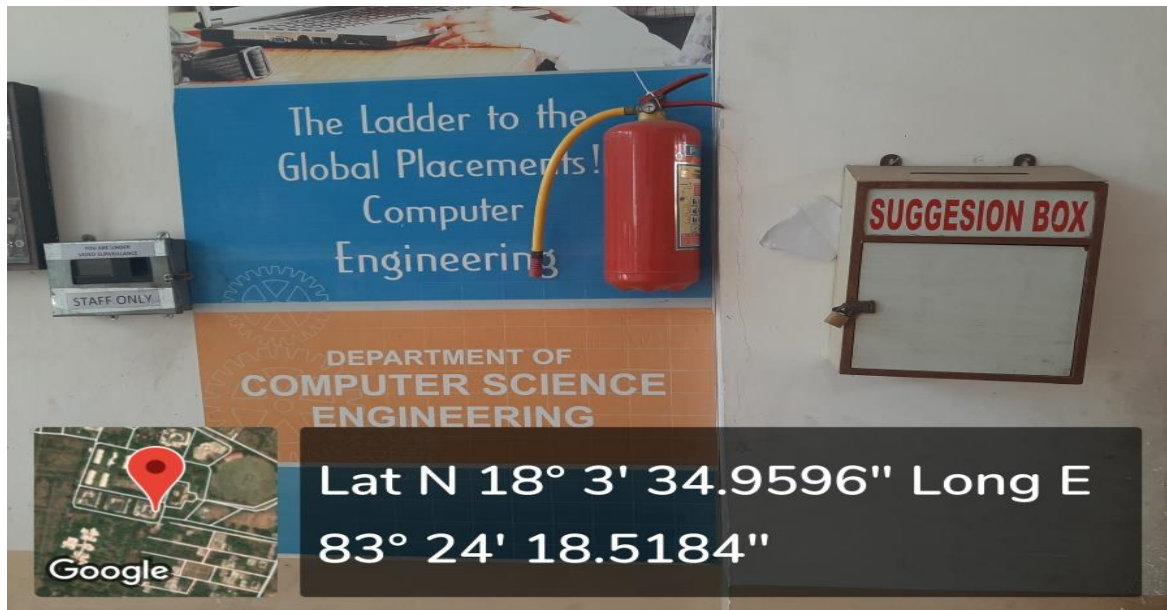
The screenshot shows the 'Grievance Portal | MVGR College of Engineering(A)' interface. A table lists grievance entries with columns for SL.No, Grievance Number, Grievance Type, Date, Subject, Grievance, Status, and Action. Three entries are visible, all with a 'Viewed' status.

SL.No	GRIEVANCE NUMBER	GRIEVANCE TYPE	DATE	SUBJECT	GRIEVANCE	STATUS	ACTION
1	CPND1008201900303	Grievance related to provision of student amenities and quality education as promised or required to be provided	8/10/2019	MODIFIED ACADEMIC CALENDAR FOR FINAL YEARS	View	Viewed	Reply Action Summary
2	CPND1008201900302	Grievance related to harassment by students or teachers	8/10/2019	Commenting	View	Viewed	Reply Action Summary
3	CPND0908201900301	Grievance related to charging of fees	8/9/2019	Regarding late fines in ECE DEPARTMENT	View	Viewed	Reply Action Summary

The screenshot shows a detailed view of a grievance entry. The details are as follows:

- Grievance Number: CPND0908201900299
- Grievance Type: Non-observation of AICTE norms and standards
- Subject: My Helmet got robbed which was parked near ATM (on August 6th)
- Grievant: P V N M RAJU (Student)
- Status: Viewed
- Grievance cell member: [Blank]
- Date: 8/9/2019
- Grievance Details: Hello sir/madam My helmet got robbed few days back which costs quite a sum. What's more funny is that I even locked my helmet but still they managed to break that. Not just mine there's another guy whom I know, even he lost his helmet. This might seem like a small problem but I think it's not. So look into this and consider this as a major issue, because it definitely leaves a small scar on the MVGR security standards. Probably installing a CC camera would be helpful or just tell those security guys to be more active and responsible.
- Reply: [Blank]

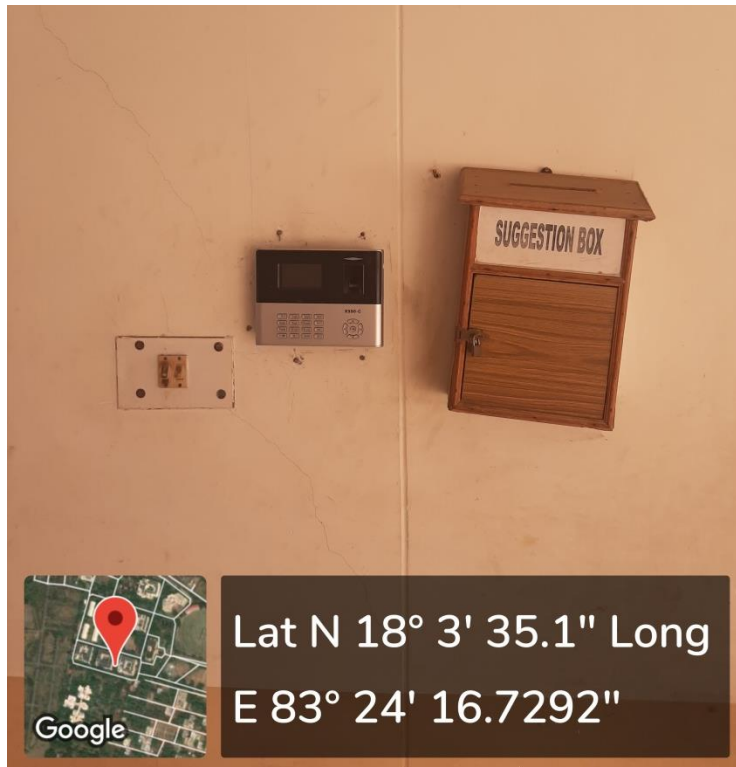
Access and Awareness resources on campus for
Grievance Redressal System : Suggestion/
Grievance Boxes.



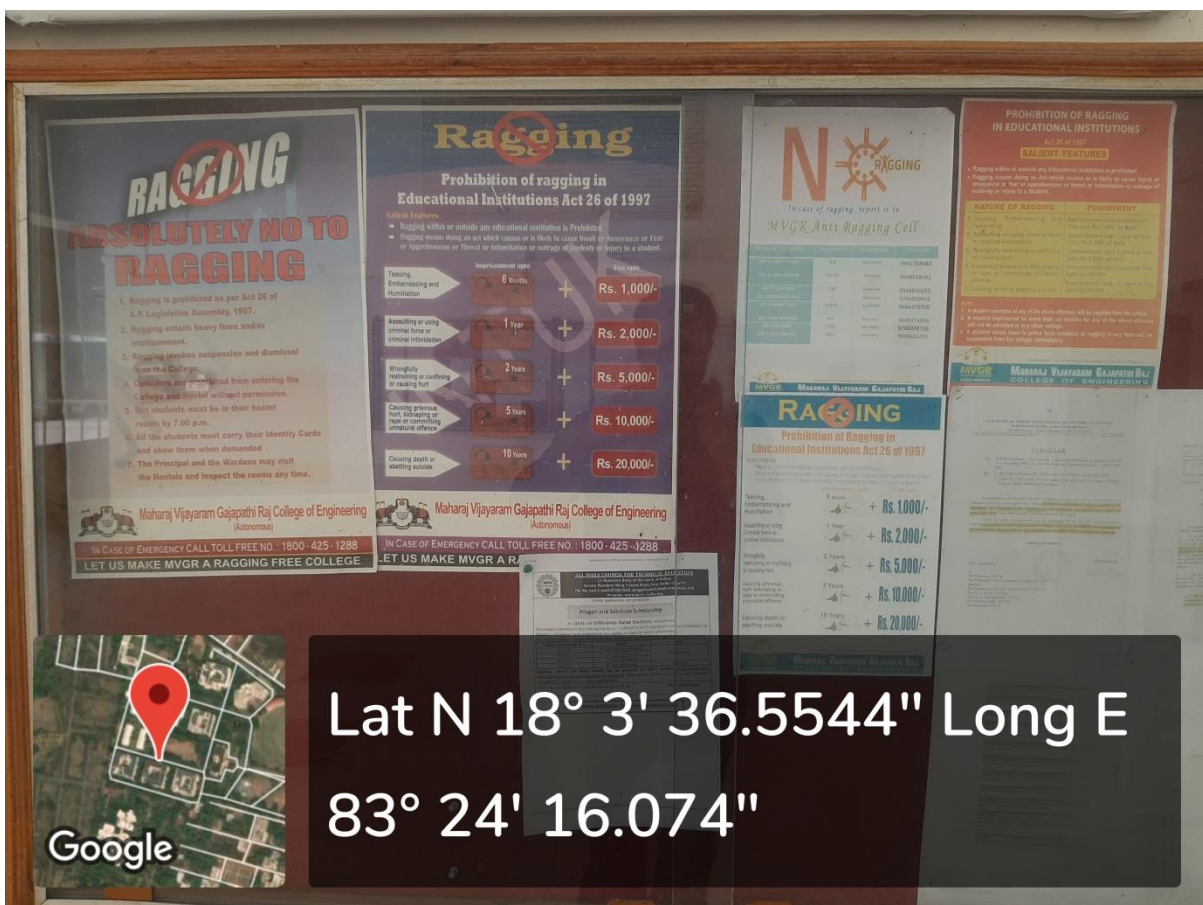


Lat N 18° 3' 35.0928"

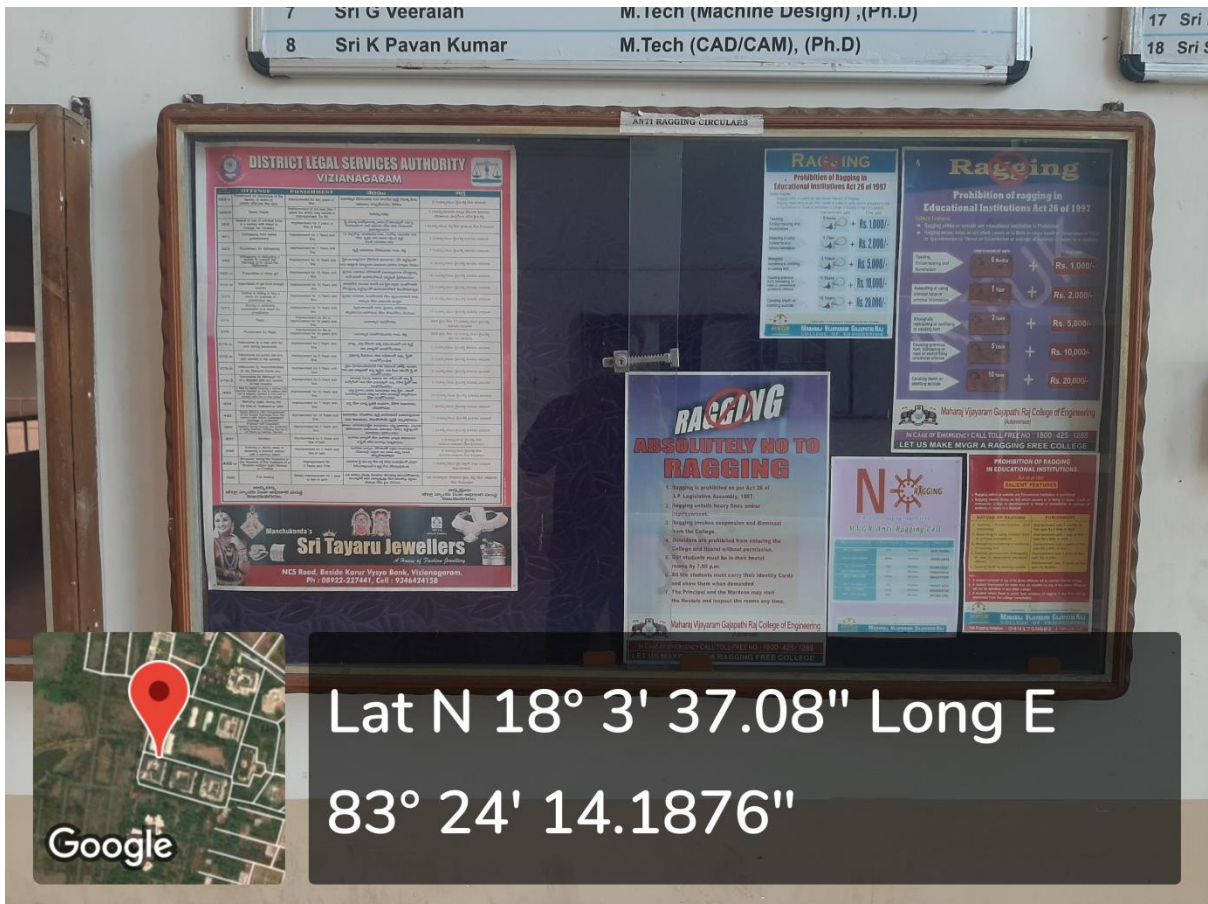
Long E 83° 24' 18.594"



Lat N 18° 3' 35.1" Long
E 83° 24' 16.7292"

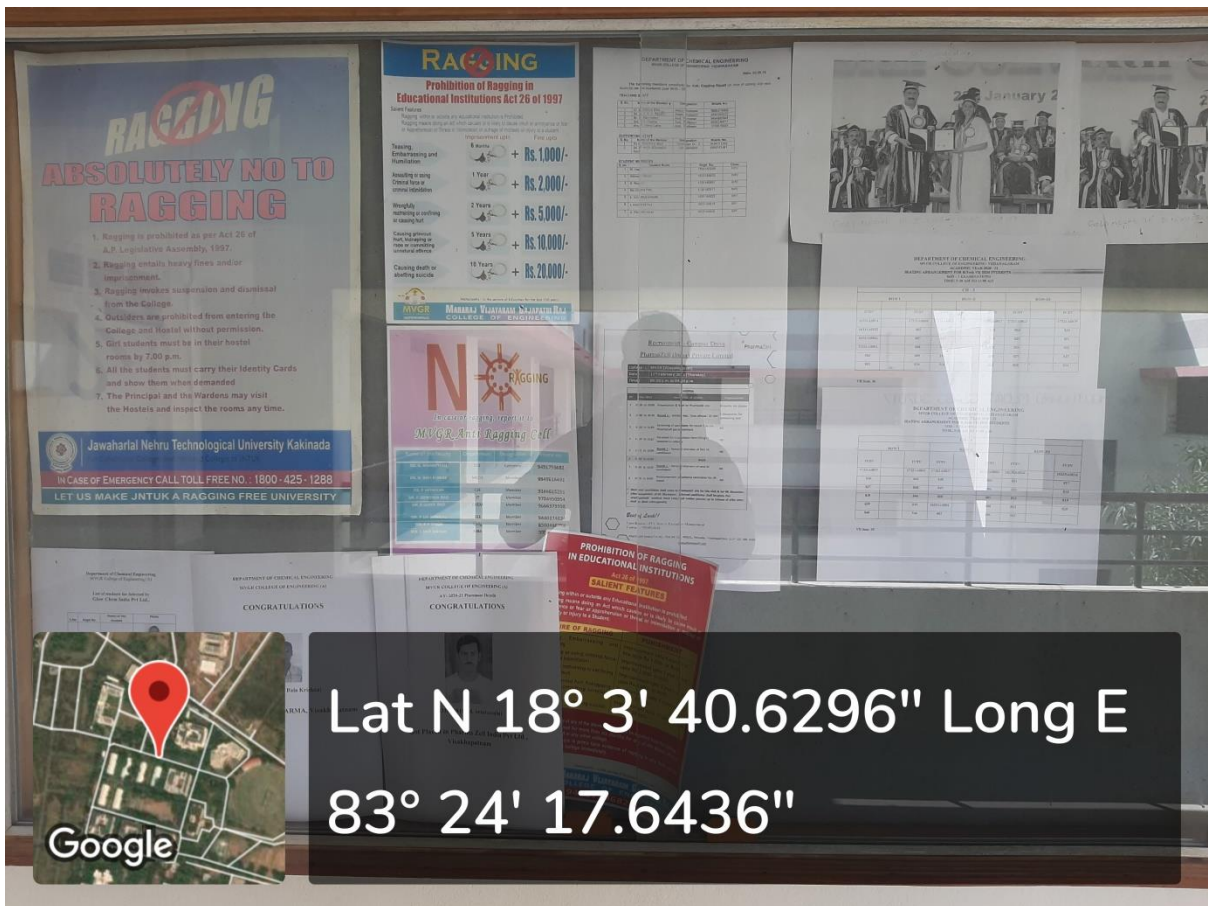


Lat N 18° 3' 36.5544" Long E
83° 24' 16.074"





Lat N 18° 3' 40.5828" Long E
83° 24' 17.4384"



Lat N 18° 3' 40.6296" Long E
83° 24' 17.6436"





Year-wise Student Grievance Redressal Reports (2015-20)

Grievance Action Taken Reports - 2015-16

S. No.	Name of the College	Year of Establishment of Grievance Cell	Members of the Grievance Cell	Grievances/ Details of students affected	Grievance Cell Recommendations/ Suggestions	Action taken plan by the College
1	Maharaj Vijayaram Gajapathi Raj College of Engineering (Autonomous) (33)	2008	1.Dr.K.V.L.RAJU 2.Dr.M.SUNIL PRAKASH 3.MRS.B.ARUNA KUMARI 4.MR.M.VENU MADHAV 5. MR.G.V.S. K. REDDY 6.Dr.S.CHANDRA MOULI 7.MR.S.RAMANA MURTHY 8.MRS.P.RAMA DEVI 9.Justice B.V.Ranga Raju	To invite core companies to the Institution for placements	Considered the grievance and recommended to provide more placements in core companies	T&P Cell has initiated the action to invite core companies to the Institution
2				Request for Girls waiting hall	Recommended to provide Girls waiting hall	Girls waiting hall was provide in the second floor of CSE Department
3				Internet	Recommended to increase the Internet band width	Upgrading the band width from 45Mbps to 200Mbps
4				Request for additional stops of buses coming from Visakhapatnam	Considered to provide additional stops	Additional stops were provided at GVMC, Purna market, Visakhapatnam Steel Plant

Grievance Action Taken Reports - 2016-17

S.No	Name of the College	Grievances/ Details of students affected	Grievance Cell Recommendations/ Suggestions	Action taken plan by the College
1	Maharaj Vijayaram Gajapathi Raj College of Engineering (Autonomous) (33)	We are suffering from no internet connection in some class room in the department	Considered the grievance and Recommended to increase the wifi internet	Forwarded to e-Services and academic dept., in class rooms will not provide Wifi facility as per college academic guidelines and we will provide only one Cat6 cable facility for class work.
2		Wifi facility in the department of CSE	Considered the grievance and Recommended to increase the internet band width to e-Services cell	Upgrading the band width from 45Mbps to 200Mbps
3		In classroom switch board was not working ,switches are not in condition so, change switch board	Considered the grievance and recommended and forwarded to Maintenance section.,	Initiated the action to Electrical Maintenance Dept.,
4		Ladies wash room are not cleaning	Considered the grievance and recommended and forwarded to Housekeeping section.,	Considered the grievance and recommended and initiated the action to Housekeeping section.



 (Dr. S. Suresh Kumar)
 (Prof. DJJ. Raju)
 Vice Principal (Admin)
 MVGR College Of Engineering

Requestion letter Date: 4/19/16

To
The HOD
EEE Department,
MVGRCE,
V2M.

Respected Sir,
Sir, we are unable access the Internet
in facility in lab. Thus please provide the "wifi" in our
departments so that we can use net facility in our lab. for
our projects.

Thanking you
Yours faithfully
Student of H.Tech




Sir we want Internet facility
kindly provide wifi in CSE block.

In class room 1 Switch board was not
working switches are not in condition
so change (old) switch boards fans are
not sufficient

Sir In ladies wash room the flush
tanks are not working and some wash basin tapes
are not closing. Please take care of it.

Grievance Action Taken Reports - 2017-18

S.No	Name of the College	Grievances/ Details of students affected	Grievance Cell Recommendations/ Suggestions	Action taken plan by the College
1	Maharaj Vijayaram Gajapathi Raj College of Engineering (Autonomous) (33)	We are facing problem in water facility.	Considered the grievance and recommended and forwarded to Maintenance Dept.,	Considered the grievance and recommended and initiated the action to Maintenance Dept.,
2		The students requested to consider best one of Mid in place of average of both Mids.	Considered the grievance and Recommended to student request and forwarded.	Academic council is forwarded to Board of studies




 (Dr. S. Suresh, V.P.)
 (Dr. S. Suresh, V.P.)
 (Dr. S. Suresh, V.P.)
 Vice Principal (Admin)
 MVGR College Of Engineering

Requesting
Letter

Vizianagaram;
Dt 4-2-17

To,
The HOD, Sir,
MVGR College of Engineering
Vizianagaram.

Sir,



I'm your student. And studying
in your college. I have request that please change
taking Average of Both 1st & 2nd mid and please
replaced them as Best of Both mid term Exam's.
Sir, Because of that many student lead they
way to fail side. If we get good marks
in 1st mid Exam's & less marks in 2nd mid
then we will get less Average marks and
i'll fail in the final Exam's. Sir, Every one
is not a topper. Some people like me.
We loose. and with ^{our} heart. will hope
that you will change the Autonomous
rule's in taking Best of 2 mid Exam's. Sir,
We were waiting of ~~our~~ for good news.

Thanking you Sir,

Yours faithfully,
Student.

Grievance Action Taken Reports - 2018-19

S.No	Name of the College	Grievances/ Details of students affected	Grievance Cell Recommendations/ Suggestions	Action taken plan by the College
1		Sufficient curries are not available in the canteen	Considered the grievance and recommended to College Canteen committee	The college canteen committee is initiated the action to Canteen people for everything ready and quantities are to be verify every one hour
2	Maharaj Vilayaram Galapathi Raj College of Engineering (Autonomous)	Suffering form water problem in the washroom	Considered the grievance and recommended and forwarded to Maintenance Dept.,	Considered the grievance and recommended and initiated the action to Maintenance Dept.,
3	(33)	More fans are required , floors are not being cleaning	Considered the grievance and recommended and forwarded to Housekeeping section.,	Considered the grievance and recommended and initiated the action to Housekeeping section.
4		Please don't build walls of syllabus	Considered the grievance and recommended and forwarded to Academic council.	Academic council is forwarded to Board of studies



 (Dr. S. Sridhar)
 (Dr. S. Sridhar)
 Vice Principal (Acad.)
 MVGR College Of Engineering

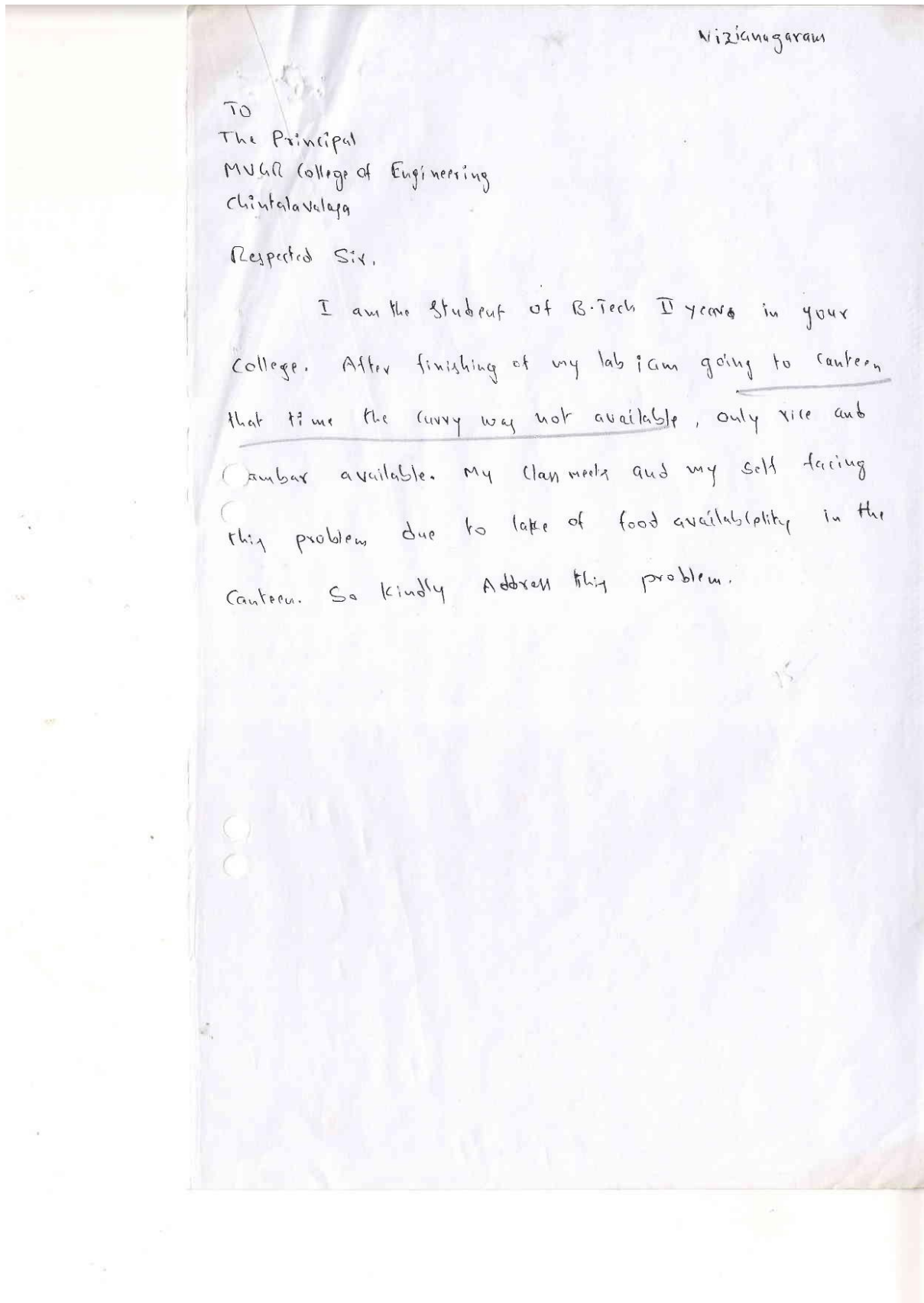
Sir,

Please don't build walls of syllabus for learning. you taught us deeper learning. But it has no worth if there is no chance for sharing. It would be better if knowledgeable & understandable renowned persons like you take a step forward & Give us a chance for innovative ideas. As I believe every student in our department has his own idea & has and has an burning passion to work on it but we need your help in bringing out wonderful ideas & to facilitate us with your incredible knowledge & make our dreams come true.

Just spare an hour in your schedule come to our classes speak with us. let us share our innovative ideas with you. If possible we can form groups to work on them & if those ideas are really good we can publish or make an expo. I feel this is real learning with satisfaction.

Hoping you consider this

Thanking you.



TO
The principal,
MVGR college of Engineering,
Vijayanagaram.

Respected Sir,

We are suffering from
water problem in the bathrooms. sometimes
the bathrooms are not washing properly.
Water taps are also not so good. some
taps are damaged because of that excess
of water getting wasted. so please
inform to the concerned persons to
work on it and resolve it as soon
as possible.

Thanking you,

yours faithfully,
Students,
Cse Department.

→ In classroom, more fans are required and there is need for regulators.

→ classroom floors are not been moped by ~~house~~ cleaning staff.

TO
The principal,
MVGR college of Engineering,
vijayanagaram.

Respected Sir,

We are suffering from water problem in the bathtrooms. sometimes the bathtrooms are not washing properly, water taps are also not so good. some fittings are damaged, because of that excess of water getting wasted. so please ~~to~~ inform to the concerned persons to work on it and resolve it as soon as possible.

Thanking you,

yours faithfully,
Students,
Cse Department.

Grievance Action Taken Reports - 2019-20



Detailed Report

From Date : 03-02-2019

To Date : 03-02-2021

Total Grievances : 6

Firm Code : 1-19574481

Grievant Name	Grievance Category	Grievance Type	Date Of Posting	Subject	Grievance Status	Attended by
Karimelli Eswara Sai Prasoon	Student	Grievance related to charging of fees	05-08-2019	Collection of late fee	Viewed	
P V N M RAJU	Student	Non-observation of AICTE norms and standards	09-08-2019	My Helmet got robbed which was parked near ATM (on August 6th)	Viewed	
K S S K SURAJ VARMA	Student	Grievance related to provision of student amenities and quality education as promised or required to be provided	09-08-2019	SWECHA ROOM	Viewed	
ALTI SAI KRISHNA	Student	Grievance related to charging of fees	09-08-2019	Regarding late fines in ECE DEPARTMENT	Viewed	
Divya karri	Student	Grievance related to harassment by students or teachers	10-08-2019	Commenting	Viewed	
K S S K SURAJ VARMA	Student	Grievance related to provision of student amenities and quality education as promised or required to be provided	10-08-2019	MODIFIED ACADEMIC CALENDAR FOR FINAL YEARS	Viewed	Prof.S.Mohan Kumar